

# PRIME URBAN DEVELOPMENT INDIA LIMITED

**RISK MANAGEMENT POLICY** 

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#### 1. Preamble:

Prime Urban Development India Limited (PUDIL) is a Public Limited Company having interest in Real Estate Developments. In the course of its operations, it is prone to business risk in respect of obligations of its client and its contractors

The risk are varied in nature, and go hand in hand with the business opportunities, and it can never be assured that the Company operates in a totally risk free environment. The scope of this document is to formalize a risk management policy to identify, evaluate and minimize identifiable risks.

The Risk Management Policy shall be periodically reviewed by the Board of Directors, so that the risks are managed and controlled through properly laid down framework.

## 2. Business Environment and Risk Management Task:

While striving to meet its Corporate Mission and Corporate Objectives, risks and concerns will go hand-in-hand along with the opportunities. The Company operates under limiting cost and time schedules.

Similarly, the risk of time overrun has to be balanced against the system of checks and balances. These are illustrative potential risk areas. The Risk Management Policy seeks to strike a balance between company's strengths, weaknesses, opportunities and threats on the hand with the real and potential risks on the other hand.

## 3. The Policy

- I. PUDIL shall establish documented Risk Management System and assign responsibilities to its employees to take corrective and preventive measure.
- II. PUDIL shall review the Risk Management System and Upgrade/ revise-the same periodically.
- III. PUDIL shall strive to increase awareness among its employees and other stake holders about the possible risks and the measures to mitigate and control the same.

### 4. Roles and Responsibilities:

To implement the above Policy, the following roles and responsibilities are laid down for the Enterprise Risk Management Process:

#### i. BOARD OF DIRECTORS:

The Board of Directors has the overall responsibility for ensuring that the risks are identified and managed. The role can be undertaken through activities like assessing the risk appetite of the company in line with the overall business environment, and company's objectives, identifying the potential risks and their impact assessment on the on-going and potential projects, development of response strategy to the assessed risks, dissemination of response strategy at the implementation level and its implementation, monitoring and feedback on the risk management effectiveness. The Board of Directors may delegate the above mentioned activities to the Risk Management Committee.

## ii. RISK MANAGEMENT COMMITTEE:

Risk Management Committee (RMC), while undertaking the tasks delegated by Board, has to provide assurance to the Board that Risk Management processes are working effectively and the key risks are being managed to acceptable levels. RMC shall perform these functions through following activities:-

- Identification of key risk bearing activities and their gap with respect to the risk potential as compared to best business practices as:
  - o Minor,
  - o Significant or critical,
  - o Substantial or major.
  - To set up Control Systems for the risk-assessment.
  - To provide guidelines relating to drafting/modifying of Business
     Operating Procedures, and their documentation.
  - To review the risk assessment reports and issue directions for improvements.

## Risk Management Committee's mission

RMC's mission is to mitigate the key risks, inherent in the business process; while maintaining the productivity and efficiency. Project Implementing Units (PLUs) can rely upon RMC as a troubleshooter for any potential risk management/mitigation. In performing this function, the RMC will undertake the following activities.

- Identify processes and associated risks in the business process, in association with Chief Project Mangers (CPMs).
- To identify and suggest newer methodologies for measuring and managing risks.
- To coordinate with finance and/audit to continually verify date for operational losses.
- To play an active role along with CPMs in designing the standard operating procedures

# Procedure for implementation and monitoring of Risk Management Policy

The RMC will guide the CPMs in implementing the Risk Management Policy, monitor its implementation in everyday activities of their respective Project/Division, giving feed back to Board of Directors about the Risk Management of the ongoing operations, and potential risk areas.

The Corporate Procedure Manuals, to be established by each unit in Corporate Office and by each CPM should be in line with the Risk Management Policy.

#### Internal Audit:

Internal Audit, as a part of annual Internal Audit Programme, will monitor the implementation of Risk Management Policy. It will assess:

- Whether Risk Management Plans(s) is (are) in place for the functions being audited
- Risk Management Plan(s)
  - o Is appropriately integrated with other planning documents, so as to lead towards achieving Corporate Objectives,
  - o Is current in its relevance and reviewed on regular basis.

## 5. <u>Documentation and Monitoring:</u>

A documentation system shall be laid down for setting up a monitoring and feedback mechanism as above.

#### **ENTERPRISE - WIDE RISKS**

- 1) Sub-optimal project selection
  - Sub-optimal project selection refers to the risk of not selecting projects with the best potential risk/reward ratios.
- 2) Contractual Risk
  - Contractual risk refers to the risk of having sub-optimal or erroneous clauses in the contract which could potentially compromise interests and/or provide unintended options/exit routes to other parties.
  - Contracts can be used to build the relevant amount of protection required for market
    and operating condition. Various contractual obligations should address the project's
    contractual structure should protect PUDIL's interests through contracts that encourage
    the parties to complete project construction satisfactorily and to operate it
    competently. For each project, PUDIL primarily enters into contracts with:
    - a) Client (including concession agreements)
    - b) EPC Contractors/Sub-contractor(s)/Suppliers
    - c) Project Management Consultants (PMCs)

## 3) Legal Compliance Risk

- Legal risk arises due to inadequate knowledge of implication local, national laws on various clauses incorporated in the contract.
- Compliance risk arises due to non-compliance of various local, national laws.

## 4) Risk of delay in project completion

- This risk refers to the consequences of non-completion of the project by the contracted/ agreed due dates. These consequences may range from arbitrations, litigations, loss of reputation etc.
- In complete specification of scope of project leading to time and cost over-runs.

## 5) Escalation of project costs risk

- This risk of actual project costs exceeding the budgeted project costs is covered here.
   The budgeted project costs refer to those which have been used in the pricing/ bidding process.
- 6) Improper contractor selection risk
  - The risk of sub-optimal selection of the contractor is covered here. Sub-optimal selection implies selection of contractors with a higher probability of failure.

## 7) Improper supplier selection risk

• The risk of suboptimal selection of the suppliers is covered here. Suboptimal selection implies selection of suppliers with a higher probability of failure.

#### 8) People Risk

- People risk is related with the understanding the needs of the employees and aligning it
  to organizational goals. Organizations need to appreciate that the HR function plays a
  significant role in this globally competitive marketplace and therefore there is greater
  need to evolve it. This risk refers to the inadequate staffing in terms of number or skills
  sets for the work on hand or for projected or contingent work.
- · Risk relating to staff at worksite.
- Risk of effect of construction activity on train operation and vice versa.

## 9) Information Technology Risk

- Information technology risk may be described as the risk of Failure of hardware, Failure of software of Failure of the network.
- IT risk may result in Loss of date, decline in ineffectiveness of management controls, delay in achieving milestones or Decline in operating efficiency.

## 10) Environment Risk

Relates to infringement of environment related issues.

#### 1.1 Project organization and Staffing

- o Building the Project Team
- Preparation of detailed organization charts.
- Preparation of detailed staffing requirements including level and duration of involvement of all key personnel.

Preparation of contingency plans for staffing in case of failure of sub-contracts. The
contingency plans would reveal the level of pressure Prime Urban development India
Limited would have to face in case of failure of Sub-Contractors. The discovery of
contingency staffing requirements would help in proper selection of Sub-Contractors
for critical works.

#### 2.0 CONTRACTING:

#### 2.1 Evaluation of contractor

- The criteria for evaluation of contractors should take cognizance of:
  - o Technical capability of the contractor
  - The financial strength of contractor
  - o Past track record
  - On-Going Projects

# 2.2 Preparation and issue of Contract Document.

- Standardized format(s) for tenders which are developed in consultation with legal experts.
- All critical contractual terms in the tender should be in accordance to a standardized format.
- The tender should clearly mention in a logical order all technical details of work required to be done.
- The tender should clearly state the process of bidding, amount of guarantees, earnest money required and the manner of award of contract.
- All critical clauses aimed at managing risk such as those related to dispute solving mechanisms, liquidated damages, jurisdiction, price variation clauses (if any) etc. should be clearly detailed.

## 3.0 VENDORS

#### 3.1 Evaluation of Vendors

- The criteria of evaluation of vendors should take cognizance of:
  - Capability of the vendor to supply to the specified quantity of the required items and in accordance to the specified quality parameters.
  - The financial strength of vendor, especially in the case of high value contracts.
  - Past Track Record.

# 3.2 Preparation and issue of Purchase / Tender

- Standardized format(s) for tenders which are developed in consultation with legal experts.
- All critical contractual terms in the purchase order / tender should be in accordance
  to a standardized method. The purchase order / Tender should clearly mention in a
  logical order all technical details of items required as well as the schedule of supply.
- The purchase order / Tender should clearly state the process of bidding, amount of guarantees, earnest money required and the manner of award of contract.
- All critical clauses aimed at managing risk such as those related to

 Dispute solving mechanisms, liquidated damages, jurisdiction, price variation clauses, (if any) etc., should be clearly detailed.

#### 4.0 VENDORS

#### 4.1 Construction activities.

- Construction activity should involve the following core elements:
  - o Adequate delegation of powers
  - Establishing contingency plans including establishing mechanisms / procedures/ process by which the project team in consultation with the key officers of the corporate office can effectively deal with contingencies such as failure of subcontractors, supplier, delays by the client, inadequate staffing, plant and machinery etc.,
  - Project execution and supervision as per plans. Continuous monitoring of project for timely completion.
  - o Quality control
  - All problems, deviations encountered at this stage should be brought to the notice of functional heads including finance and the risk management group for impact analysis on project timelines, costs and revenues.
  - During construction, tracking of actual cash flows and comparison with estimates prepared at various earlier stages of the project. The reasons for divergence should be noted.
  - Active participation by core project team in early dispute resolution with sub contractors and suppliers.
  - Finalization of accounts, closing of contracts and preparation of completion report.

### 5.0 OTHER FACTORS:

5.1 Time / Cost overruns.

#### **6.0 HUMAN RESOURCE MANAGEMENT:**

## 6.1 Recruitment policy

- The human resource department is responsible for attracting, recruiting and retaining good talent and developing healthy and professional environment. The recruitment team should.
  - o Develop a detailed Human Resources plan annually
  - Draw a forecast of new positions to be filled in the upcoming year based on the trend of attrition and Superannuation in addition to requirements towards new projects.
  - Develop job descriptions in line with new roles and new job areas.

#### **6.2 Training Policy**

- Company needs to have comprehensive training program, based on scientific and dynamic training needs analysis to mitigate the risks on account of:
  - Rapid changes in technology and best work practices, and level of newly recruited professional.